

COMMISSIONERS
DOUG LITTLE - Chairman
BOB STUMP
BOB BURNS
TOM FOREMAN
AND ROBIN



0000171525

RECEIVED

ARIZONA CORPORATION COMMISSION

2016 JUL -6 A 9: 32

June 22,, 2016

AZ CORP COMMISSION
DOCKET CONTROL

To: Docket Control

RE: LIBERTY Water-Entrada Del Oro Sewer Company – Customer Comments

Docket No. SW-04316A-16-0085, *SW-04316A-16-0078*

Please docket the attached 5 customer comments OPPOSING the above filed case.

Customer comments can be reviewed in E-docket under the above docket number.

Filed by: Utilities Division – Consumer Services

Arizona Corporation Commission

DOCKETED

JUL 6 2016

DOCKETED BY	<i>K9</i>
-------------	-----------

SW-04316A-16-0078

SW-04316A-16-0085

Arizona Corporation Commission Utilities Complaint Form

Investigator: Jenny Gomez Phone: <<< REDACTED >>> Opinion Date: 6/22/2016
Opinion Number: 2016 - 132481 Priority: Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed Closed Date: 6/22/2016 10:36 AM

First Name: Andrew & Tracie Last Name: Baxter Account Name: Andrew Baxter
Address: <<< REDACTED >>>
City: Gold Canyon State: AZ Zip Code: 85118
Cell: <<< REDACTED >>>

Company: Liberty Water-Entrada Del Oro Sewer Company Division: sewer

Nature Of Opinion

Docket Number: SW-04316A-16-0085

Docket Position: Against

I am against this docket.

A rate increase of 95% is absolutely absurd.

I am highly against the proposed rate increase.

Investigation			
Date:	Analyst:	Submitted By:	Type:
6/22/2016	Jenny Gomez	Telephone	Investigation
Noted and filed for the record in Docket Control. Closed			

SW-04316A-16-0078

SW-04316A-16-0085

Arizona Corporation Commission
Utilities Complaint Form

Investigator: Jenny Gomez Phone: <<< REDACTED >>> Opinion Date: 6/22/2016
Opinion Number: 2016 - 132490 Priority: Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed Closed Date: 6/22/2016 2:34 PM

First Name: Carol Last Name: Gehl Account Name: Carol Gehl
Address: <<< REDACTED >>>
City: Gold Canyon State: AZ Zip Code: 85118
Home: <<< REDACTED >>> Email: <<< REDACTED >>>

Company: Liberty Water-Entrada Del Oro Sewer Company Division: sewer

Nature Of Opinion

Docket Number: SW-04316A-16-0085 Docket Position: Against
I am elderly, retired and on very limited income. This increase is outrageous.

Investigation			
Date:	Analyst:	Submitted By:	Type:
6/22/2016	Jenny Gomez	Telephone	Investigation
Noted and filed for the record in Docket Control. Closed			

SW-04316A-16-0078

SW-04316A-16-0085

Arizona Corporation Commission Utilities Complaint Form

Investigator: Jenny Gomez Phone: <<< REDACTED >>> Opinion Date: 6/22/2016
Opinion Number: 2016 - 132486 Priority: Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed Closed Date: 6/22/2016 11:18 AM

First Name: Keith Last Name: Jones Account Name: Keith Jones
Address: <<< REDACTED >>>
City: Gold Canyon State: AZ Zip Code: 85118
Cell: <<< REDACTED >>> Email: <<< REDACTED >>> Home: <<< REDACTED >>>

Company: Liberty Water-Entrada Del Oro Sewer Company Division: sewer

Nature Of Opinion

Docket Number: SW-04316A-16-0085

Docket Position: Against

A 90% raise in monthly sewer rates for Entrada Del Oro homeowner is a joke the Arizona Corporation Commission should rethink this it should be unlawful to have such a increase with out justifying the raise. Not only it will effect the values of our home, but it will also effect the voters opinions.

		Investigation	
Date:	Analyst:	Submitted By:	Type:
6/22/2016	Jenny Gomez	Telephone	Investigation
Noted and filed for the record in Docket Control. Closed			

SW-04316A-16-0078

SW-04316A-16-0085

Arizona Corporation Commission

Utilities Complaint Form

Investigator: Jenny Gomez	Phone: <<< REDACTED >>>	Opinion Date: 6/22/2016
Opinion Number: 2016 - 132493	Priority: Respond within 5 business days	
Opinion Codes: Rate Case Items - Opposed	Closed Date: 6/22/2016 3:45 PM	

First Name: Don	Last Name: Nelson	Account Name: Don Nelson
Address: <<< REDACTED >>>		
City: Gold Canyon	State: AZ	Zip Code: 85118
Home: <<< REDACTED >>>	Cell: <<< REDACTED >>>	Email: <<< REDACTED >>>

Company: Liberty Water-Entrada Del Oro Sewer Company	Division: sewer
--	-----------------

Nature Of Opinion

Docket Number: SW-04316A-16-0085

Docket Position: Against

The present Liberty Water (Entrada Del Oro Sewer Company) fee of \$70 per month is already too high. The proposed 91% rate increase to \$133.74 (phased in over four years) is preposterous. Many of us are on fixed incomes and an additional \$64 per month will cause a hardship. These extremely high sewer rates will also decrease our property values and effect resale prices. Please reject this proposed increase. A good percentage of the Entrada Del Oro community are gone for the summer. It's pretty crummy that Liberty Utilities waits until they are gone to propose this rate increase. Don and Marcia Nelson 47687 N Camino Del Sol (Entrada Del Oro community) Gold Canyon, AZ 85118

Investigation			
Date:	Analyst:	Submitted By:	Type:
6/22/2016	Jenny Gomez	Telephone	Investigation

Noted and filed for the record in Docket Control. Closed

SW-04316A-16-0085

SW-04316A-16-0078

Arizona Corporation Commission

Utilities Complaint Form

Investigator: Jenny Gomez Phone: <<< REDACTED >>> Opinion Date: 6/22/2016
Opinion Number: 2016 - 132484 Priority: Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed Closed Date: 6/22/2016 11:15 AM

First Name: Doug Last Name: Jones Account Name: Doug Jones
Address: <<< REDACTED >>>
City: Gold Canyon State: AZ Zip Code: 85118
Cell: <<< REDACTED >>>

Company: Liberty Water-Entrada Del Oro Sewer Company Division: sewer

Nature Of Opinion

Docket Number: SW-04316A-16-0078

Docket Position: Against

I don't understand the crisis after roughly 10 years of service to the community. Far too much of a rate increase at one time.

Investigation			
Date:	Analyst:	Submitted By:	Type:
6/22/2016	Jenny Gomez	Telephone	Investigation
Noted and filed for the record in Docket Control. Closed			
